



911 STARTUP CARBYNE ANNOUNCES \$25M INVESTMENT ROUND



The largest fundraising round yet for the 911 call-handling platform comes on the heels of significant growth in 2020, and years of adding functions and integrations through corporate partnerships.

January 20, 2021 • News Staff

The largest fundraising round yet for the 911 call-handling platform comes on the heels of significant growth in 2020, and years of adding functions and integrations through corporate partnerships.

Having added integrations, partnerships and revenue in recent years, the 911 call-handling platform Carbyne has closed a \$25 million funding round, its largest to date.

According to Crunchbase, the Israeli startup, whose North American headquarters is in New York, grew its annual recurring revenue by 350 percent in 2020. In an increasingly crowded market for public safety tech, the data and call-taking cloud platform has tried to stay competitive through partnerships and integrations over the past few years. Most recently, Carbyne combined its platform with CentralSquare's computer-aided dispatch system in November 2020, with Cisco's IoT data platform in April 2019, and with Mark43's CAD system in February 2019.

According to its website, Carbyne has more than 70 government customers around the world, in the U.S., Mexico, Brazil, Israel, Ukraine, Philippines, India and elsewhere, covering a total population of about 400 million people.



Lead investors in the funding round that closed last week include the Israel-focused Hanaco Venture Capital and Elsted Capital Partners, with participation from prior investors Founders Fund and FinTLV, as well as two individuals: former CIA director and retired general David Petraeus, and former Israeli Prime Minister Ehud Barak.

Petraeus said in a public statement that Carbyne's work — integrating disparate technologies and data feeds to give emergency responders as much information as possible about an unfolding situation — is where the industry is headed.

"The ability to create transparent emergency communications between citizens, emergency call centers, first responders, and state and local government entities will prove of enormous importance as it is integrated into emergency response systems and will certainly save lives and improve outcomes," Petraeus' statement said. "What Carbyne provides will dramatically enhance communications in the moments that matter most."